



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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Disaster Field Office

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FEMA-1491-DR-VA

Commonwealth Situation Report #37

Tuesday, November 25, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 33 confirmed deaths to date.

2. Current State/Federal Priorities and Objectives

- Considering the vigorous activity in major programs including Individual Assistance, Other Needs Assistance, Small Business Administration, Voluntary Agency Liaison and Mobile Home Operations, closing of the Disaster Field Office is now projected for late January to mid-February 2004.
- Implement an external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- Monitor and track debris removal from public property.
- Develop timelines for completion of program delivery.
 - Substantially complete the implementation of Human Services, Public Assistance and Mitigation programs by 12/19/03.
- Provide for health and safety of impacted citizens and recovery workers.
- Aid in the Commonwealth's effort of long term recovery/restoration planning.
- Maximize disaster related training opportunities for all DFO team partners.

3. Response Activities

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, 1-866-880-1380 is open for contractors and local governments needing information regarding debris removal. The lines are open from 7 a.m. to 5 p.m. daily.

“Working to Protect People, Property and Our Communities”

- **Resources**

- The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	20
Transportation	3
Social Services	20
Conservation and Recreation	0
Fire Programs	10
Housing and Community Development	1
Dep't of Forestry	2
Total (as of November 25)	56

- **Commonwealth Situation Reports**

- Situation Reports are being prepared and distributed weekly on Tuesday.
- The Disaster Field Office operational hours are 8 a.m. to 6 p.m., Monday through Friday and 8 a.m. to 12 p.m., Saturday. Telephones are answered from 7 a.m. to 6 p.m.
- *The Disaster Field Office will be closed on Thursday, November 27 for the Thanksgiving Holiday.*

4. **Recovery Activities**

A. **Human Services:**

i. **Teleregistrations**

- New teleregistrations since last reporting period amount to **876** for a total of **90,104** registrations at COB **11/24/03**. Registrations decreased from the previous week's total. See Attachment 1 for teleregistrations by designated jurisdictions.
- *The teleregistration line will close Wednesday, November 26 at 4 p.m. and will remain closed on Thursday, November 27 for the Thanksgiving Holiday. Normal operations will resume Friday morning, November 28.*
- The registration period has been extended to COB December 8, 2003.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to 8 p.m.

ii. **Small Business Administration (as of COB 11/24/03)**

	Issued	Received	#Approved	\$ Approved	Declined	Withdrawn	Pending
Home	50,781	5,538	1,474	\$35,741,300	2,123	478	1,463
Business	9,764	747	149	\$7,871,500	284	99	215
EIDL	0	790	96	\$1,899,700	43	443	208
TOTAL	60,545	7,075	1,719	\$45,512,500	2,450	1,020	1,886

iii. **Individuals and Households Program (IHP)**

1. **Housing**

- Temporary housing assistance disbursed to date – **\$29,414,327.74**
- Residential destruction included 1,124 homes reported destroyed and 9,027 with major damage.
- Of the more than 2,000 businesses affected, 75 are reported destroyed, 302 suffered major damage and 1,753 businesses suffered minor or casual damage.

Travel Trailer Status as of 11/25/03

County	Approved	On Site	Occupied
Gloucester	82	81	78
Hampton	2	2	2
James City	1	1	1
King & Queen	3	3	3
Lancaster	1	1	1
Mathews	8	8	7
Middlesex	1	1	1
Poquoson	237	236	236
Prince George (Petersburg)	1	1	1
Rockbridge	8	7	7
Suffolk	1	0	0
York	10	10	8
Total	355	351	345

2. Other Needs Assistance (ONA)

Amount referrals approved:	\$13,528,255.35
Amount referrals disbursed: (<i>as of 11/24/03</i>)	<i>\$14,043,912.12</i>
Total referrals received:	<i>41,127</i>
Total referrals approved:	<i>10,359</i>
Total referrals ineligible:	<i>17,449</i>
Total referrals withdrawn:	<i>1,342</i>
Total referrals pending:	<i>11,977</i>

iv. Disaster Recovery Centers

For the period ***11/18 through 11/24***, ***960*** walk-ins visited the DRCs.

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
1	Poquoson <i>City Hall, 500 City Hall Ave. (Moved on 11/22)</i>	9/23	18	3,763	
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26		948	10/31
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School, 1435—A Todds Lane	9/26		1,310	10/31
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	18	2,815	
5	Buena Vista/Mountain View Elementary	9/26		37	9/28
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27 Reopen 10/10		1,305	11/14
7	Virginia Beach 316 Constitution Road	9/28		1,368	11/14
8	Yorktown Caritas Building —1000 Old York Hampton Highway	9/29	18	1,710	

Updated Information is **bold** and *italicized*.

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
9	Alexandria Lee Center, 1108 Jefferson Street	9/29		109	10/5
10	Portsmouth Recreation Center, Old Cradock High School 4300 George Washington Highway	9/30	9	1,248	
11	James City County-Williamsburg Community Center, 5301 Longhill Road	9/30		261	10/5
12	Chesapeake Chesapeake Central Library, 298 Cedar Road	10/1		426	10/25
13	Staunton National Guard Armory Gypsy Hill Park, 500 Thornrose Avenue	10/2		45	10/7
14	Suffolk National Guard Armory, 2761 Godwin Blvd.	10/2		668	10/31
15	Chesterfield Chesterfield Business Center, Bldgs. E&F Chesterfield Airpark, 7333 Whitepine Road	10/2		251	10/22
16	Henrico Dumbarton Area Library, Staples Mill Road	10/3		637	10/31
17	Westmoreland – Northern Neck A.T. Johnson Human Services Complex 8849 Kings Highway	10/3		248	10/25
18	Richmond City Carillon at Byrd Park, 1300 Blanton Avenue	10/4		150	10/18
19	Isle of Wight Mobile	10/4		79	10/8
20	Isle of Wight Area YMCA, 259 James St. Smithfield	10/5		500	11/7
21	Surry Surry Community Center, 205 Enos Farm Dr.	10/5		148	10/18
22	Fairfax South Government Center 8350 Richmond Highway (Route 1)	10/6		216	10/17
23	Kilmarnock North Main St., Chesapeake Commons	10/8		154	10/11
24	Luray County Administrator's Office, 117 South Court St.	10/8		57	10/11
25	Petersburg VFW Bldg, 1925 Johnson Rd.	10/9		265	10/29
26	Middlesex County Rappahannock Central Elem. School 2838 General Puller Hwy., Saluda	10/9		314	10/31
27	Franklin City Mobile Police Courts Building, 1018 Prelow St.	10/10		83	10/13
28	Accomack County Chesapeake Square, 25044 Lankford Hwy. (Rt. 13), Onley	10/11		27	10/16
29	Tangier Sunday School near Swaine Memorial Methodist Church	10/13		71	10/14

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
30	Stafford Stafford County Gov't Center 1300 Courthouse Road-Stafford	10/13		44	10/16
31	New Kent New Kent Courthouse 1200 Courthouse Circle-New Kent	10/13		152	10/23
32	Emporia City 400 Halifax Street	10/14		308	10/18
33	Charles City County Government & School Admin. Parking lot 10900 Courthouse Road	10/18		33	10/21
34	Louisa County County Office Bldg, Emergency Operations Center, 1 Woodfolk Ave.	10/18		13	10/21
35	Halifax Police Department 640 Hamilton Boulevard, South Boston	10/20		21	10/23
36	Emporia City (reopened) 400 Halifax Street	10/23		74	10/26
37	Farmville <i>Old Fire Station, South Street</i>	<i>10/23</i>		55	10/26
38	Sussex <i>Newsome Human Services Building</i> <i>20103 Princeton Road</i>	10/25		26	10/29
	Totals		63	19,939	

v. Disaster Unemployment Assistance (as of ***COB 11/24***, except for disbursement which is updated weekly)

Total Claims Filed: **2,453**
 Approved: **2,291**
 Denied: **161**
 Amount Claims Disbursed: **\$487,802**

vi. Donations Coordination

- Calls as of ***COB 11/24/03*** total **2,255** with **1,556** related to individual needs, **634** miscellaneous, 61 offers of donations and four calls from agencies with needs.
- ***Attended meetings of Disaster Recovery Partnership (DRP) in Virginia Beach and Peninsula Disaster Recovery Task Force at Newport News EOC.***
- Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.

vii. Hurricane Isabel Relief Fund.

- Fund total as of ***COB 11/24/03*** **\$28,791**

viii. Insurance Fraud Hotline

- A total of **31 communications** have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

B. Infrastructure Services:

i. Public Assistance Program

- Has received **302Requests** for Public Assistance to date in the system; **292 are eligible**. Work has been completed on **83 applicants (27%)**.
- Project worksheets total **795 written of 1,627 projected (47%)**, **613** obligated and **182** under review for a total of **\$55,809,200.66 obligated**.
- Completed **272** kick-off meetings.
- **Two** Public Assistance teams are in the field conducting kick-off meetings and writing project worksheets. **In addition, two ‘tree’ teams are in Richmond and four ‘tree’ teams are in Hampton.**
- Grants were conveyed to **41 jurisdictions** during the past week as indicated by bold italics in table.

Public Assistance Grants Conveyed to Jurisdictions

As of November 25

A & N Electric Coop
Accomack County
Alberta, Town
Amherst County
Appomattox County
Appomattox, Town
Ashland, Town
Blackstone, Town
Boydton, Town
Bridgewater, Town
Brunswick County
Campbell County
Central Virginia Electric Coop
Charles City County
Chesapeake City
Chesterfield County
Claremont, Town
Clarksville, Town
Colonial Beach, Town
Colonial Heights City
Community Electric Coop
Culpeper, Town
Dumfries, Town
Elkton, Town
Emporia City
Franklin City
Front Royal, Town
Gloucester County
Gordonsville, Town
Greensville County
Greene County Public Schools
Grottoes, Town

Hampton City
Hanover County
Hanover County Public Schools
Harrisonburg City
Henrico County
Herndon, Town
Hopewell City
Kenbridge, Town
King & Queen County
Leesburg, Town
Louisa County
Luray, Town
Madison County
Manassas City
Mathews County Electric Coop
McKenney, Town
Mecklenberg Elec.Coop
Middleburg, Town
Mt. Jackson, Town
New Kent County
Newport News City
Norfolk City
Northern Neck Elec. Coop
Northern Virginia Elec. Coop
Nottoway County
Onancock, Town
Onley, Town
Orange, Town
Pittsylvania County
Poquoson City
Portsmouth City
Powhatan County

Prince Edward County
Prince George County
Prince George Elec. Coop.
Rappahannock Electric Coop
Richmond City
Rockingham County
Science Museum of Virginia
Shenandoah, Town
South Boston, Town
South Hill, Town
Southside Electric Coop
Stanley, Town
Staunton City
Strasburg, Town
Suffolk City
Surry County
Sussex County
Tangier, Town
Tappanannock, Town
Urbanna, Town
Victoria, Town
Vienna, Town
Virginia Beach City
Virginia Dept of Conserv. & Rec
Virginia Dept of Emergency Mgmt
Virginia Dept of Health
Virginia Dept of Transportation
Warrenton, Town
Warsaw, Town
West Point, Town
Williamsburg City

ii. Debris Management Liaison

- *VDEM, DEQ, & FEMA met with Hampton Roads Public Works officials at their Planning District Commission to discuss final disposition issues regarding mulch piles being generated by debris operations.*
- *Visited specific debris sites in Stafford, Westmoreland, and Surry Counties to assess eligibility and potential assistance issues.*
- *VDEM & FEMA are conducting site surveys of trees in the cities of Richmond and Hampton to assess eligibility for federal assistance.*
- Evaluating eligibility of debris disposition on private property based on threats to human safety, health and the environment. This evaluation is being handled by eight trained representatives on case-by-case basis regarding trees that are standing, those that are felled and root balls.

C. Mitigation

- New River Valley PDC has submitted its preliminary draft of all-hazard mitigation plan for State review. Localities in the PDC will review and comment on this plan *after the state has completed its review by December 15.*
- Working with FEMA Hazard Mitigation Technical Services Section Chief on areas to conduct mitigation targeting and to get data to support potential mapping initiatives.
- Continuing work on the “Disaster Resistance Library-An Educator’s Toolbox” with FEMA and Department of Education. Final CD is scheduled for completion this week and will be ready for review by the State Coordinating Officer, the Federal Coordinating Officer and Department of Education.
- HMGP pre-applications (for planning and non-planning grants) are due to the State by December 2; full applications will be due by January 30, 2004 for planning grants and March for non-planning grants. *Pre-applications for grants total \$29M to date.*
- Conducted *secondary site visit* in Virginia Beach to assess the extent of floodplain management code violations. Strategy to address this has been completed and submitted to *Region III.*

D. Legislative Liaison:

- *Communication with local and state government officials is ongoing. Prompt responses to requests continues.*

E. Community Relations

- *Three Community Relations teams in field.*
- *Activity discontinued in 88 jurisdictions, personal contact in 11 remaining jurisdictions will be terminated as of Monday, December 1.*
- Eleven “next of kin” and special needs visits to families of disaster victims. ONA is supplying home visit packages for each family visited.
- *All operations will be completed as of December 4.*

F. Public Affairs

- *Issued news releases on:*
 - *“Disaster Recovery Center in City of Poquoson to Relocate”*
 - *“Disaster Recovery Center in Portsmouth to Close”*
 - *“Two Weeks Left to Apply for Disaster Assistance”*
 - *“Registration Line Closed Thanksgiving Day”*
 - *“Disaster Recover Centers open all day before and after Thanksgiving Day”*

G. Environmental and Hazardous Materials

- Contract for transportation and disposal existing and newly discovered household waste has been in place since October 28 throughout impacted areas.
- *Surry County Haz-Mat clean up at Sunny Meadow Beach includes the disposition of one 240-lb., eight 150-lb., one 40-lb., 15 20-lb. and 16 1-lb. LPG tanks; 23 1-qt. and 35 1-gal. containers of paint; 15 containers of pesticides; five containers of gasoline; 15 containers of pesticides; 20 1-gal. containers of misc. (anti-freeze, cleaning solutions, etc.); five 5-gal. containers of glue, asphalt, etc.; two batteries & two bags of household waste.*

H. Disaster Recovery Task Forces

- i. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
 - Will continue to coordinate with localities with LDRFTs and attempt to encourage others to organize area task force.

Authority of Michael M. Cline, State Coordinator
/s/ Mary Camp, Deputy State Coordinating Officer

Attachment 1 – Teleregistrations
Designated Jurisdictions
COB 11/24/03

Designated Localities	Daily 11/24	Cumulative	Designated Localities	Daily 11/24	Cumulative
Accomack	0	286	King William	1	460
Albemarle	0	102	Lancaster	5	862
Alexandria (city)	0	212	Loudoun	1	105
Amelia	0	147	Louisa	0	172
Amherst	0	6	Lunenburg	0	91
Appomattox	1	40	Lynchburg (city)	0	19
Arlington	0	85	Madison	0	20
Augusta	1	209	Manassas (city)	1	7
Bedford	0	8	Manassas Park (city)	0	1
Brunswick	2	351	Mathews	0	1,132
Buckingham	0	63	Mecklenburg	5	289
Buena Vista (city)	0	49	Middlesex	1	1,056
Campbell	0	14	Nelson	0	27
Caroline	0	250	New Kent	1	1,136
Charles City	0	300	Newport News (city)	8	7,396
Charlotte	0	71	Norfolk (city)	6	5,652
Charlottesville (city)	1	69	Northampton	1	159
Chesapeake (city)	9	5,240	Northumberland	1	598
Chesterfield	5	5,729	Nottoway	0	195
Clarke	0	22	Orange	0	77
Colonial Heights(city)	1	435	Page	1	393
Culpeper	0	33	Petersburg (city)	5	1,679
Cumberland	0	54	Pittsylvania	0	35
Danville (city)	0	119	Poquoson (city)	1	2,322
Dinwiddie	0	573	Portsmouth (city)	6	3,620
Emporia (city)	0	15	Powhatan	1	230
Essex	0	464	Prince Edward	0	187
Fairfax	1	1,057	Prince George	1	723
Fairfax (city)	0	22	Prince William	0	227
Falls Church (city)	0	17	Rappahannock	0	8
Fauquier	0	48	Richmond	3	337
Fluvanna	1	79	Richmond (city)	11	4,450

Designated Localities	Daily 11/24	Cumulative	Designated Localities	Daily 11/24	Cumulative
Franklin (city)	2	594	Rockbridge	1	71
Frederick	0	46	Rockingham	1	130
Fredericksburg (city)	0	76	Shenandoah	0	16
Gloucester	4	3,304	Southampton	1	645
Goochland	0	219	Spotsylvania	0	303
Greene	0	42	Stafford	2	380
Greensville	4	942	Staunton (city)	0	65
Halifax	0	61	Suffolk (city)	3	3,077
Hampton (city)	8	7,911	Surry	1	695
Hanover	2	1,412	Sussex	0	745
Harrisonburg (city)	0	41	Virginia Beach (city)	8	6,228
Henrico	4	4,356	Warren	0	66
Hopewell (city)	0	600	Waynesboro (city)	0	149
Isle of Wight	4	1,883	Westmoreland	5	647
James City	5	2,034	Williamsburg (city)	0	104
King and Queen	0	343	Winchester (city)	1	8
King George	1	160	York	2	2,917
Totals All Localities				141	90,104